

LIVERYMAN

S I N C E 1 9 8 6

SERVICE REQUEST FORM

GUIDELINES

Please read the following guidelines before completing the service request form overleaf.

A separate form should be completed for each repair of any type.

CLIPPERS & TRIMMERS

Trimmers: If the trimmer is not working remove the blade then power the unit on. If the motor runs then please ensure any clogged hair is removed from the blade, apply lubricating oil then re-fit the blade and try running the trimmer again.

When returning a clipper or trimmer in all cases please return the following items:

- *Blades*
- *Adaptor and/or Charger*
- *Battery or Battery Pack*



P R O F E S S I O N A L C L I P P E R & T R I M M E R R A N G E
L I V E R Y M A N . C O . U K

Find us on  @LiverymanClippers  @liveryman_

Please obtain a Return Authorisation Number before returning this form by calling 028 3831 4570. Returning an item without an authorisation number will result in a delay to repairing your item(s).

Return Authorisation Number:	If required your Ref/Purchase Order No:
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Customer Details	Your Name:	
	Company Name: (if returning through a retailer)	Agrihealth A/c No.:
	Return address for repaired item	
		Postcode:
	Daytime Contact telephone number:	Mobile telephone number:
Email address:		

Item for Repair:	
Model (if known):	
Serial Number:	Within Warranty*: YES <input type="checkbox"/> NO <input type="checkbox"/>
Purchased from:	Date of Purchase:

*Repairs under warranty will not be carried out unless proof of purchase is provided.

QUOTATION REQUIRED

YES:

☐

NO:

☐

IMPORTANT INFORMATION

PLEASE READ THE FOLLOWING SERVICE TERMS BEFORE RETURNING YOUR ITEM(S)

- If item is returned dirty and needs cleaned before inspection there will be a charge £10.00.
- All items unrepaired are returned dismantled unless requested otherwise in which case there will be a charge for rebuilding of £15.00.
- Unless quote has been requested item will be repaired and charged to customer account upon return of item.
- Items will be returned (unrepaired) should we receive no response to correspondence after a three month period.

Returning your item with this form indicates acceptance of these terms.

Faults or issues to be addressed
(Please give as much detail as possible)

1.

2.

3.

4.

Number of blade sets returned with clippers:

Details of any damage to blades:

Postal Address: Service Department, Agrihealth,
9 Silverwood Industrial Area,
Silverwood Road, Lurgan BT66 6LN

Contact Details: t: 028 3831 4594
f: 028 3831 4577
e: service@agrihealth.co.uk